

Date	Training	Location	Duration
<b>May</b>			
5	HRM Series #2 – High Performance in the workplace ^	Brisbane	1 day
6	Intensive Tenancy Management ^	Brisbane	1 day
18	Strategic Planning – Providing the Direction ^	Brisbane	1 day
19	Effective Change Management ^	Brisbane	1 day
25-26	Implementing a Quality Management Framework ^	Brisbane	2 days
<b>June</b>			
7	Captivate Your Audience – Presentations for Impact ^	Brisbane	1 day
7	HRM Series #3 – Performance Reviews, Counselling & Discipline ^	Brisbane	1 day
8	Effective Management of Properties *	Brisbane	2 days
8	How to become a Lion Tamer – Exercising Mastery in Assertive Interactions^	Brisbane	1 day
16-17	Working with People ** & *	Brisbane	2 days
<b>July</b>			
5-6	Professional Practice & Clinical Supervision for High Performance ^	Brisbane	2 days
13	HRM #4 - Building Resilience ^	Brisbane	1 day
14	How to become a Lion Tamer – Exercising Mastery in Assertive Interactions^	Brisbane	1 day
20	Quality Project Management ^	Brisbane	2 days
21	Captivate Your Audience – Presentations for Impact ^	Brisbane	1 day
<b>August</b>			
9	HRM Series #5 Working with Cultural Diversity ^	Brisbane	1 day
11	How to become a Lion Tamer - Exercising Mastery in Assertive Interactions^	Brisbane	1 day
18	Captivate Your Audience – Presentations for Impact ^	Brisbane	1 day
19	Intensive Tenancy Management ^	Brisbane	1 day
24-25	Implementing a Quality Management Framework ^	Brisbane	2 days
27-28	My Supervision for Success – for Supervisees ^	Brisbane	2 days
<b>September</b>			
7	How to become a Lion Tamer – Exercising Mastery in Assertive Interactions^	Brisbane	1 day
14-15	Contributing to an Effective Work Environment ** & *	Brisbane	2 days
22	Captivate Your Audience – Presentations for Impact ^	Brisbane	1 day
<b>October</b>			
5-7	Effective Management of Tenancies *	Brisbane	3 days
12	HRM Series #6 – Creating a Learning Environment ^	Brisbane	1 day
19-21	Effective Case Management **	Brisbane	3 days
26-27	Implementing a Quality Management Framework ^	Brisbane	2 days
<b>November</b>			
9-10	Delivering Effective Services to Clients **	Brisbane	2 days
16	HRM Series #7– Managing Teams ^	Brisbane	2 days
23-25	Working within the Social Housing Sector *	Brisbane	2 days
<b>December</b>			
1-2	Effective Management of Properties ^	Brisbane	2 days

^ Professional Development

\* Accredited Training

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inspiring people and business excellence

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